

AGENT NEWSLETTER



Doctor Spotlight



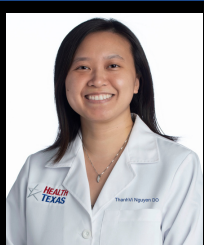
Mae Sepulveda
Family Medicine
Dec# 020201-0152

Dr. Sepulveda is originally from the Philippines and is Board Certified in Family Medicine. During her residency, she was part of the Global Health Track and

was privileged to travel to other third-world countries, including Haiti and Honduras. Through her clinical practice, she enjoys women's health and empowering women to take care of their health and well-being. She is now accepting new patients!

Welcome

Dr. ThanhVi D. Nguyen!



ThanhVi D. Nguyen
Family Medicine
Dec# 020201-0158

We would like to welcome Dr. ThanhVi Nguyen! She is Board Certified in Family Medicine and is fluent in Vietnamese. Prior to joining HealthTexas Dr. Nguyen gained

her knowledge and experience in providing quality and compassionate care to patients during her residency. She will be joining Dr. Powell on August 22, 2022 at our Stone Oak Clinic.

Chronic Verification

At HealthTexas we offer many VIP services to our UnitedHealthcare patients. One of those services is our Patient Navigators. The Patient Navigator role provides many resources for our MA patients – their goal is to make sure patients are getting the most out of their plan benefits and utilize all HealthTexas services available to them.

For UHC Chronic Plan patients, we have 60 days to confirm the stated diagnosis and our Patient Navigators immediately get involved in verifying this information. The Patient Navigator reviews and confirms if the client has a qualifying health condition indicated on the UHC Chronic Eligibility Resources page with one of the following eligibility diagnoses: Chronic Heart Failure, Diabetes 1 or 2, Cardiac Arrhythmias, Coronary Artery Disease, Peripheral Vascular Disease, or Chronic Venous Thromboembolic Disorder.

Please keep in mind if your client is brand new to HealthTexas we will not be able to confirm Chronic Verification until their first appointment. The Patient Navigator works alongside the PCP to complete the verification within the grace period. If you have any concerns or receive alerts from UHC that the Chronic Verification has not been completed, please email Alex Ramos, Managed Care Health Service Manager, at Alex.Ramos@HealthTexas.org

Schedule Your Clients 1st Appointment

Did you know that when you register your client on the HealthTexas Agent of Record Website – HTAOR.org – that you automatically schedule your client's first appointment at the same time? It's true! As we receive your book of business into our secured Agent Portal, we not only list the client as yours but we also get them registered into the HealthTexas Electronic Medical Record system, contact the patient and schedule their first appointment.

This is just another way of us showing YOU that at HealthTexas you get MORE with us and that we will protect your business and treat your clients like you do with first class service.

United Medicare Advantage

Just a reminder – EVERY HealthTexas Doctor – has an open panel for any UnitedHealthcare HMO Medicare Advantage plan.

