

Agent Insider

July 2022



Doctor Spotlight



Marie Mae Martinez
Family Medicine
DEC# 020201-0154

Dr. Marie Mae Martinez is from Cebu City, Philippines. She attended the Cebu Institute of Medicine. She then moved to Corpus Christi, Texas for her residency program before becoming a Board Certified Family Medicine Physician. Dr. Martinez enjoys creating memorable patient relationships

and appreciates the chance to help. Please contact the Sales Team for a private introduction at our Alamo Heights Clinic with Dr. Martinez and staff.

Annual Enrollment Period Kickoff

Save the date!

Thursday, September 29

5:30 - 8:30 pm

Due to the pandemic, attendance is limited
More Details to come!

Dr. Blanca Gray is relocating back to Corpus Christi, TX and will be seeing patients until Friday, July 15, at our Las Palmas clinic. We wish Dr. Gray the very best in her next endeavor. Dr. Gray's patients will transition their care over to Dr. Orlando Rodriguez at same location.

Dr. Rebecca Hunt will be leaving our Stone Oak Clinic and will be seeing patients until August 1st. We wish her the very best in her next journey.

Dr. ThanhVi D. Nguyen, Board Certified Family Medicine. She will start alongside Dr. Dan Powell on August 22. More details to come for her Open House.

Schertz Clinic is Open!



John Brian Lim
Internal Medicine
DEC# 020201-0140

HealthTexas has expanded to Schertz. We officially opened our 18th clinic. Dr. John Brian Lim is now accepting new patients.

(210) 477 - 7181
Schertz Clinic
16977 IH-35
Suite 260
Schertz, TX 78154

Important Clinic Information

- Masks must be worn at all times.
- Pets are not allowed unless pet licensed service animal.

Referrals - Help Us Set the Expectation

Medicare patients often need referrals. However, not all referrals are urgent or for something serious. Sometimes they are just to check things out or based on family history. Meeting patient expectations on referrals has become challenging and we are working with our clinical teams to provide better communication to our patients. But we need your help as well.

Here are some tips when it comes to referrals:

- All referrals get processed in a timely manner as indicated by the patient's PCP.
- There are 2 types of referrals: Routine and STAT
 - Routine referrals can take up to 14 days but most are generally done within a week
 - STAT referrals can take up to 3 days
- All authorizations for referrals will be posted to the patient's account on the HealthTexas Patient Portal as well as mailed to the patient and faxed to the specialist.